

# **Cypress Isles News**



The official newsletter of the Cypress Isles Homeowners Association

May 2011 Edition – Published Quarterly since 2001

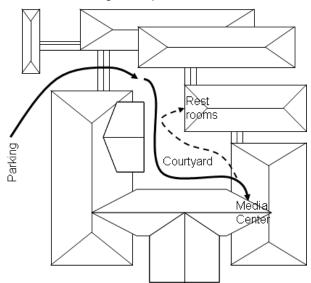
http://www.CypressIsles.org

## **Come to the Annual Meeting**

Weren't invited to the Royal Wedding? No worries. You ARE invited to our annual meeting.

The **Annual Members Meeting** will start at 7:00 pm on **Tuesday May 17**<sup>th</sup> in the Media Center of *Discovery Middle School*. This meeting features the annual election of directors and a chance to meet your fellow Cypress Islanders.

Discovery Middle School is on the southeast corner of Lake Underhill and Woodbury, and the Media Center is located across the courtyard within its buildings complex.



Dennis Horazak, Secretary

## This Just In -- Perv Alert!

New Neighborhood Watch Alerts

Just as this newsletter was going to press, two Neighborhood Watch Alerts came in:

- 1. Attempted abduction in Avalon Park
- 2. Man hiding in bushes in Jade Forest To read the complete reports, go to our website: http://www.Cypresslsles.org

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# Our Signs Are Back!

The south entrance signs were vandalized, but are now restored.

As most of you know by now, entry features at our south entrance were vandalized sometime in the late evening or early morning hours of March 19<sup>th</sup>-20th, 2011. Both Cypress Isles signs were ripped off the brick walls and thrown in the street, and the floodlights for the entry wall on the west side of Spring Island Way and Lake Underhill Road were ripped out of the flowerbed and damaged beyond repair.

Several neighbors called 911, and some neighbors on Spring Island Way moved the signs out of the street to protect them from further damage by cars running over them.

CI Board President Frank Gallagher quickly met with a deputy from Orange County Sheriff's Office, filed a Criminal Mischief Report, and shut the power off to south entry wall lights. Using contact leads from our manager Bob Borg and contacts he made himself, Frank obtained estimates from several sign companies for repair and re-installation of the signs. Then he met with electricians and got estimates for repair/replacement of the broken lights.

Frank thought the estimates were "rather high estimates for what was needed," so he took the bull by the horns and re-installed the signs himself. Then he determined that the lights were a simple matter of installing new floodlights on the existing pedestals and re-connecting three existing wires, so Frank handled that too, saving the association hundreds of dollars.

Frank was able to get the work completed for \$184.73 in materials. The new floodlights cost \$122.35 and the sign repair hardware was \$31.19 per sign for a total of \$62.38.

Labor Charge: \$0. This was a savings of \$315.27, compared to filing an insurance claim and paying the \$500.00 deductible. Based on the estimates we were looking at repair costs from minimum \$500.00 to over \$1000.00. The repairs were very basic (no permits needed and no damage to the existing wiring.) Frank will be reimbursed by the association for the cost of the materials, and of course, for the cost of his labor - \$0!

Throughout all of this Frank remains modest. When I asked him about running this article, he asked me to "please mention the hard work Scott and Claudia Rilea put in to making the signs. I think their design, construction and choice of materials resulted in some pretty tough/good looking signs that I was able to get back in service in short order with minimal expense."

So here's a big **"Thank You"** to Frank, Scott, Claudia, the neighbors who called 911, and those who rescued the signs!

Sandy Horazak, Editor

### CMP Has Free Benefits For You

Our management company offers shopping discounts, concierge services, and online access to your homeowner account.

Are you aware you have a free concierge service simply because you are managed by an Associa company? Are you aware you can get shopping discounts on practically everything from everywhere simply because you are managed by an Associa company?? It's true. Associa is the largest community management company in the nation. Community Management Professionals is part of Associa.

ASSOCIA ADVANTAGE is a discount program made possible by Associa's national buying power – 4 million homeowners united in savings. Go to www.associaadvantage.com and sign up. Some major stores have partnered with Associa ... Lowe's, JC Penney, FTD Florists, Whirlpool, Maytag, Sherwin Williams paint, decorators, carpet and tile companies, to list a few. Recently Macy's had a discount for us. But there are literally too many stores to name. Go online and see for yourself.

ASSOCIERGE is a new program we just launched which is a 24/7 concierge service. They can make reservations and appointments for you, help cater a party, find a pet sitter ... you name it. Your only cost is for the service you receive from the airline, caterer, pet sitter, dentist or doctor, theater, etc. Register online at www.community-mgmt.com or phone: 1-800-560-9015.

**YOUR ACCOUNT ONLINE:** You can check your assessment and covenant violation account online anytime.

Go to www.community-mgmt.com and click on "my account". You can see if your payment has been credited and if a violation was issued to your address that you need to resolve – or to be sure the manager knows you've resolved it. No having to send emails or leave phone messages – it's there for you 24/7.

Bob Borg, LCAM Community Management Professionals

## **Online Homeowner Tips**

Useful information is now collected in one place on CypressIsles.org.

Remember that article about not living in a flood plain? Now which issue was that in? Did we throw that out?

Well, fret no more! Some of the more informative articles from the *Cypress Isles News* and elsewhere are now resting peacefully on our website. Just go to CypressIsles.org and click on "Homeowner Tips" to get articles about flood plains, concrete cleaning, fire ants, gardening by the month, and whose job is it anyway.

These articles are available 24/7 whenever you need them. Check it out.

Sandy Horazak, Editor

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## **Dateworthy Notes**

Happy Anniversary to:



May 22 – Cookie & Scott Symons

May 27 – Sandy & Denny Horazak

July 19 – Harold & Cheryl Engold

Happy Birthday to:



May 17 - Dick Patten

May 23 - Michael Symons

May 23 - Cheryl Engold

May 28 - Tara Engold

July 12 - John Tenney

July 17 - Sophia Tenney

July 23 - Dennis Horazak

July 27 - Sandy Horazak

## Orange County 311 "One Call Does It All"

Did you know Orange County has one of the best-kept secrets anywhere?

Orange County maintains a phone service where residents can call for assistance in many areas of service. These numbers are for landlines as well as cell phones (Carrier restrictions may be in place on some service providers). Orange County 311 is the point of contact for some of the following services:

Animal Services including reporting animal bites, pet adoption, stray or injured and neglected

domestic animals and making Spay and Neuter appointments.

Code Enforcement including reporting graffiti, inoperable vehicles, lot cleaning, property in disrepair and trash, junk and debris concerns.

Roads and Drainage including reporting potholes and tree branch hazards on public property.

Traffic Engineering including reporting fallen stop signs and traffic light malfunctions

Zoning including getting Garage Sale permits, fence permits and Land Zoning and Use issues.

You can call 311 to get contact numbers for County officials, general government information, reporting dead animals on roadways and report mosquito problems.

311 is also the point of contact for disaster situations within unincorporated Orange County. Report flooding, blocked roads and sandbag requests.

The hours of operation for this service are: Monday – Friday 7:00 a.m. to 9:00 p.m. Saturday and Sunday 9:00 a.m. to 5:00 p.m.

You can visit the website at www.ocfl.net/311 <a href="http://www.ocfl.net/311">http://www.ocfl.net/311</a> For the hearing impaired you may use TTY at (407) 836-4250

And here are some other quick reference numbers that are available for you:

2-1-1 will put you in touch with Community Service Network and the Elderly Hotline

4-1-1 will put you in touch with telephone Info

5-1-1 will put you in touch with Traffic Info

6-1-1 will put you in touch with Telephone Repair

7-1-1 is Hearing Impaired Assistance

8-1-1 is Call Before you Dig!

9-1-1 is for Emergency

Ken Zook, WLCA General Manager

### Some ARC Reminders

Even though we haven't had much rain, the weeds are still abundant. Please keep up the

trimming and weeding along with your mowing and edging. And remember, no box trucks are permitted in driveways.

### **CIN Publication Schedule**

Check out our website - www.cypressisles.org to see your newsletter in color!

The *Cypress Isles News* is published quarterly by the Board of Directors for the residents of Cypress Isles. We welcome non-commercial articles and paid advertising from our neighbors. Send email submissions to Sandy Horazak - sanden@bellsouth.net. Copy deadlines are February 1 for the February issue, May 1 for the May issue, August 1 for the August issue, and November 1 for the November issue. Articles may be edited for length, clarity, or content. Advertisements are subject to approval of the Cypress Isles News staff and the Cypress Isles Board of Directors.

Advertising in the *Cypress Isles News* does not constitute endorsement by the Cypress Isles HOA or the Cypress Isles News. We do not guarantee the accuracy of the advertisements or the performance or proper licensing of our advertisers. We recommend that consumers check references.

### Thanks...

...to the Symons', the Engolds, and the Gallaghers for delivering the newsletter to our homes.



...to our Webmaster Dennis Bode for maintaining the best website in Waterford Lakes – http://www.Cypressisles.org



Sandy Horazak, Editor